

Note: Please read through this guide before you start cleaning your VIVE product. Malfunctions or damage from improper cleaning is not covered by warranty.

This cleaning guide applies to VIVE products, which include PC-based series such as VIVE Cosmos, VIVE Pro Eye, and VIVE Pro, as well as standalone series such as VIVE Focus and VIVE Focus Plus.

What to use

Since sweat and heat may quickly build up when you're using your VR equipment, keep it clean and hygienic at all times. Clean the headset, controllers, and other accessories between uses, especially if you use them often or share them.

For cleaning, use a microfiber cloth—the same type used for wiping glasses or screens. Use the microfiber cloth that came with your VIVE product, or purchase one if you lost it.

For disinfecting leather face cushions, exterior (hard surfaces) of headsets, and other accessories, we recommend:



Dampen a microfiber cloth with one of the following disinfectants:

- Diluted alcohol solution that contains 70-75% alcohol
- Diversey Virex® II 256 Disinfectant Cleaner (1:256 dilution)

Alternatively, you can use one of the following disinfecting wipes:

- Clorox® Disinfecting Wipes (Bleach-free)
- PDI Super Sani-Cloth® Germicidal Disposable Wipe

Important:

Do's...

- Prepare several microfiber cloths to use for cleaning. Make sure they are dust free.
- Make sure your microfiber cloth is damp—not dripping—when moistening. Liquid dripping into the headset or controllers could cause damage.
- Use a water-dampened microfiber cloth to wipe the headphone pads (on PC-based headsets).
- Use only a dry microfiber cloth to wipe lenses or eye trackers.

... and don'ts

- Do not spray disinfectants or other liquids directly on VR equipment.
- Do not apply disinfecting solutions or wipes to foam material (such as foam face cushions), fabric (such as straps), or sensitive components (such as lenses and eye trackers).
- Do not dip or soak the headset or controllers in liquid.
- Aside from the above recommendations, do not use other organic solvents for cleaning the exterior of headsets, controllers, or accessories. Do not use acidic liquids.
- Do not use UV light to sterilize headsets.
- Do not tumble dry, iron, or expose face cushions to direct sunlight.

Contact with skin and hair can occur in the following places: the face cushion on the inner front side, headset strap that goes around the back of your head, and the side cushions near the headphones (on PC-based headsets). To maintain cleanliness of the headset, you can use third-party disposable covers such as disposable face mask and head cap to avoid direct contact.

Maintaining VR equipment cleanliness

Before you begin, make sure to wash your hands thoroughly. For PC-based headsets, unplug the headset cable. Follow the steps below to clean your VR equipment and keep it hygienic.

1. For PC-based headsets, remove the face cushion.
2. Clean the lenses (and eye trackers for VIVE Pro Eye):
 - a. Use an air pump to blow away dust and particles from the lenses (and trackers).
 - b. Use a dry microfiber cloth to wipe the lenses (and trackers).



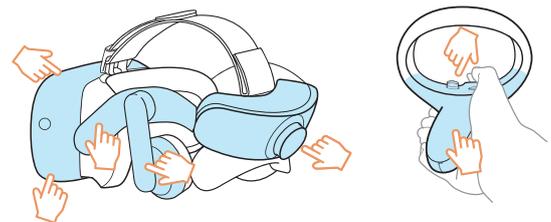
Wipe in a circular motion from the center to the outer edges. While cleaning the lenses, be careful not to scratch the lenses or disassemble other parts of the headset.

3. Clean the face cushion:
 - For a foam cushion, clean using a water-damp cloth. Completely dry at room temperature.
 - For a leather cushion, disinfect using one of the recommended disinfecting solutions or wipes. Dry it using paper towels to remove residue from disinfectants. This helps prevent possible skin irritation or allergies.

For PC-based headsets, reattach the cushion.

4. For PC-based headsets, clean the headphone pads:

Dampen a microfiber cloth with water and use it to gently wipe the surface of the headphone pads. To avoid damaging the headphones, make sure water is not dripping from the cloth into the headphones.
5. Using one of the recommended disinfecting solutions or wipes, disinfect the hard surfaces you touch the most, such as the top and bottom parts of the visor, headset band, adjustment dial on the back side of the headset, and the controller handle.



6. Completely air dry the headset and controllers.
7. Before wearing the headset, putting on disposable covers such as disposable face mask and head cap is recommended. This helps keep the headset hygienic.

